

CFNC Account Name and Password Retrieval

- 1) Go to CFNC.org
- 2) From the CFNC home page click the blue Sign In button (top left).
- 3) Click the blue link Forgot Your Account Name or Password? under the blue Sign In button (middle left).
- 4) From the Sign In Help page click the blue link to the right for Forgot Your Password? or Forgot Your Account Name?. CFNC will ask you security questions to verify your identity and then reset the information for you.
- 5) If none of these steps work you may select the link for Request Your Password Be Reset By Your Counselor from the Sign In Help page.